LIDL CHRISTMAS LOTTERY - 2026

TERMS AND CONDITIONS

These Terms and Conditions (the "**Terms and Conditions**") govern the participation in the 2026 edition of the LIDL Christmas Lottery (the "**Lottery**") run by LIDL Malta Limited ("**LIDL", "We", "Us"** and **"Our**"), having company registration number C36317 and registered office at Vassallo Business Park, Burmarrad Road, Naxxar NXR 6345, Malta. The Lottery shall consist of one (1) draw (the "Draw") consisting of three-hundred and eighteen (318) winners as further described in clause 3, or interchangeably referred to as the "**Prize Draw**" within these Terms and Conditions.

1. Participation

1.1. To be eligible to participate, the customer needs to be resident in Malta and have registered as a LIDL Plus Malta customer. This is a loyalty programme available within a free to download and use customer smartphone app available on the respective iOS, Android and Huawei App Stores (the "App"). For more information on LIDL Plus please refer to https://www.LIDL.com.mt/c/what-is-LIDL-plus/s10017180. In addition, as per clause 1.12 below, the customer needs to be 18 years old or over at the time of their participation in the Lottery and cannot be an employee or affiliate of LIDL. It is clarified that LIDL assumes no responsibility for any access problem, impediment, disfunction or difficulty regarding the app arising from the configuration of the user's device such as software or hardware, transmission and connection, internet connection, accessibility and mobile and landline telephone network, any incompatibility due to operating software release updates that may prevent a user from participating in the operation.

1.2. Should the participating customer choose to terminate their LIDL Plus Malta membership over the period indicated in clause 2 below, all their respective participations will automatically be revoked and considered to have never taken place.

1.3. Should the participating customer opt to remove their contact details from their LIDL Plus membership account over the period indicated in clause 2 below, this will also be grounds for automatic disqualification and any participations accumulated until that point will be considered to have never taken place.

1.4. As from the **12 November 2026** and for the duration of the period as indicated in clause 2 below, all LIDL Plus Malta customers will be presented with a banner on their App Home Page containing a summary description of the Lottery and an invitation to read carefully the Terms and Conditions governing the Lottery.

1.4.1. Should the customer not agree to the Terms and Conditions or decide not to participate in the Lottery, the customer can simply ignore the banner.

1.4.2. Should the customer agree to the Terms and Conditions, the customer will select to proceed with their participation in the Lottery through the appropriately labelled on-screen button 'ACCEPT T&C & PLAY', at which point the backend of the app will instantly and automatically

register the customer as a participant without requiring any additional request for acceptance of lottery Terms and Conditions.

1.5. From the moment the customer is a registered participant, the system will automatically track all the purchases made by the customer at any LIDL store in Malta or Gozo, identifying the description of the items, the unit price and the number of units purchased. All purchases are tracked solely in order to identify the Promotional Products purchased and to calculate the chances to win in accordance with clause 1.7 below, and data relating to any other items purchased shall not be used for any other purpose in connection with the Lottery. Any purchases, effected prior to the completion of the registration process, will not be taken into consideration for the scope of this Lottery.

1.6. Transactions are only valid for purchases in which the customer has correctly scanned their LIDL Plus at the scanner at the checkout before the payment process. Any purchases completed without the correct scanning will not be included. It is **IMPORTANT** that this stage is carefully followed to ensure the correct processing of all the purchases as it is not possible to add any missed purchases at any time after that.

1.7. During the Period of the Lottery as defined in clause 2 below, each five Euro (€5) spent on any Deluxe or Limited Edition Range Products, (Deluxe and Limited Edition Range Products can be identified by the wording on their packaging identifying them as 'Deluxe' or 'Limited Edition' respectively), or a mix of both, hereinafter referred to as "**Promotional Products**", will entitle the customer to one (1) chance to participate in the Draw, following this example:

Name	#Units	Unit Price	€ Spend	# of Chances
SHOPPING EVENT 01	1	€5.50	€5.50	1
SHOPPING EVENT 02	3	€10.00	€30.00	6
SHOPPING EVENT 03	4	€4.50	€18.00	3
TOTAL CHANCES				10

The items listed above are fictitious and for illustration purposes only.

The minimum amount of five Euro (€5) on any single purchase is net of any Lidl discounts and/or Lidl Plus coupons/spending vouchers or BCRS deposits. Chances to win are calculated separately on each receipt, and any amount spent on Promotional Products on a receipt which falls short of a further five Euro (€5) shall not be carried forward to any other receipt.

1.8. Once the customer has paid the individual receipt at the store, should they have successfully purchased at least the minimum of five Euro (€5) worth of Promotional Products, the customer will be advised on screen of the number of chances to win that the App has calculated. The customer will at this point be able to choose whether to play the chances as individual "tickets", each ticket being a separate participation in the draw . The chances to win which are not used within the "Period of the Lottery", will be lost forever.

1.8.1. Should the customer opt to play their tickets instantly, they should proceed by pressing the 'Send Ticket/Send Tickets' button on screen of the App. Through this – all the customer's

chances accumulated up to that point in time will be submitted to participate within the Draw; and

1.8.2. Should the customer want to postpone participation to a subsequent point in time, their tickets will be stored in the App until they are played. At any point in time, the customer can refer to the Home Page of their App where a dedicated dashboard reports on the stored chances to win. Through this same dashboard – the customer can at any point instantly play all their accumulated chances.

1.9. There is no limit to the number of times a single customer may choose to participate, so long as it falls within the "Period of the Lottery" as defined within Clause 2 below.

1.10. All chances to win and any subsequent tickets are registered on the App such that once a customer decides to play their tickets, the App will generate an anonymous random unique number corresponding to each individual chance to win and each individual chance will be registered as pertaining to the customer's specific client ID (generated by the App when the customer has first registered as a LIDL Plus customer). The customer can at any point in time access their own records and balances through appropriate dashboards and report screens made available on their smartphone through their App.

1.11. Whilst any individual is not precluded from participating more than once in the Draw, that same person may only win one (1) prize in the Lottery.

1.12. **As according to the Laws of Malta, all entrants must be aged 18 years or over on the day they enter the Lottery. Customers will only be able to receive a Prize on LIDL's receipt of the Declaration Form, described further in clause 3.3 below, stating that the customer was over 18 when they entered the Lottery and not an employee/affiliate of LIDL. LIDL Malta reserves the right to void any transactions with minors or defaulters and to confiscate all winnings, if any, in order to return the minor to the state the minor was in prior to playing. Proof of age, in the form of a valid ID Card, Passport or Driver`s Licence, may be required before delivery of the Prizes.**

1.13. No commercial entities, buying groups, or organisations are allowed to participate in the Lottery. LIDL employees, directors, affiliates, delegates, lawyers and representatives of LIDL, the agencies involved and their employees are also excluded from participating in the Lottery. LIDL reserves the right to carry out any checks to ensure that all entrants are abiding by this condition.

1.14. All entries into the Lottery must be made directly by the individual entering the Lottery. Syndicated entries or those made using methods such as a computer macro, a script or the use of automated devices or processes are not allowed, and all such entries will be disqualified, and any Prize awarded will be withdrawn. Entries will not be accepted via agents, third parties or in bulk.

2. Opening and Closing Dates and Time

2.1. The period of the Lottery (the "Period of the Lottery") shall run from Thursday 12th November 2026 until Wednesday 23rd December 2026.

2.2. Registration and participation in the Lottery will be open from 06:59 on Thursday 12th November 2026, to 23:59 on Wednesday 23rd December 2026.

2.3. The prize draw shall be held on the following dates or at such later dates which LIDL may decide in its sole discretion:

PERIOD FROM	PERIOD TO	MGA PERMIT	DRAW DATE	WINNERS
Thursday, 12 November 2026	Wednesday, 23 December 2026	MGA/CCCG/114/2026	Monday, 18 January 2027	318

3. The Prize Draw

3.1. There shall be a total of three-hundred and eighteen (318) winners (each a "**Winner**").

3.2. The following are the prizes that will be awarded by LIDL following the Prize Draw:

3.2.1. The First three (3) names drawn shall each receive a Planit Travel Voucher of the total value of five-thousand euro (€5,000) incl. VAT. Each voucher is redeemable against flight, sea and land arrangements. Instructions as to how to redeem the vouchers will be included within the vouchers themselves. Planit Travel Services Ltd. is a corporate travel management company established in Malta in 1996 and set up at 187, Nazju Ellul Street, Gzira, GZR1629, Malta.

3.2.2. For the Second prizes the next five (5) names shall each receive one-thousand-euro (€1,000) incl. VAT in LIDL Digital Vouchers;

3.2.3. For the Third prizes, the following ten (10) names drawn shall each receive five-hundred-euro (€500) incl. VAT in LIDL Digital Vouchers;

3.2.4. For the Fourth prizes, the following three-hundred (300) names drawn shall each receive one-hundred-euro (€100) incl. VAT in LIDL Digital Vouchers.

3.2.5. All prize LIDL Digital Vouchers will be delivered to the respective winners by email directly to the email address associated with the Winner's LIDL Plus account, or such other email address as the Winner may confirm during the validation process described in clause 3.3 below. Each voucher can be used for multiple transactions until its value is fully exhausted. LIDL Vouchers can be used to purchase all items in store with the sole exception of Gift Cards.

3.2.6. All LIDL Digital Vouchers shall be in line with provisions of Part 9 of the Fourteenth Schedule to the Maltese VAT Act. On the basis that the LIDL Digital Vouchers qualify as multi-purpose Vouchers (provided that the Vouchers can be redeemed to buy goods subject to different VAT rates 0%/5%/18% and at the point of issuance of the Voucher one cannot determine which VAT rate will be due), the following VAT treatment as contemplated in the VAT Act should be applied:

3.2.7. The issuance/transfer of the multi-purpose LIDL Digital Voucher shall not be subject to VAT; and

3.2.8. The redemption of the multi-purpose LIDL Digital Voucher accepted as consideration shall be subject to normal VAT rules depending on the applicable VAT Rate/VAT exemption.

3.2.9. The aggregate value of the prizes is fifty-five thousand Euro (€55,000) incl. VAT.

3.3. Each name drawn shall be contacted on the email associated with the LIDL Plus account by J.P. Advertising Limited, the agency engaged by LIDL to administer the Lottery, within 10 working days from the Prize Draw. Each Winner shall be required to fill in a declaration form through which they will be solemnly declaring to be over the age of eighteen [18] and that they were 18 or over at the time of entering the lottery and legally consented to play in games of chance, and not a current employee or associate of Lidl as described in clause 1.12 above. In addition, at LIDL's sole discretion, participants may be required to send an image of their ID Card, Passport or Driver`s Licence (in such a case, once the details are confirmed, the digital image thereof will immediately be deleted from all servers). If the winner does not send the required form within three (3) working days from receipt of the declaration form, a Reserve (as defined in clause 3.5 below) will be contacted. LIDL reserves the right to void any transactions with minors and to confiscate all winnings, if any, in order to return the minor to the state the minor was in prior to playing.

For any information on prize validation, please contact customer service through the page https://customer-service.LIDL.com.mt/SelfServiceMT/s/contactsupport or by calling 800 62 777 (Mon - Fri 8:30 a.m. - 7 p.m. Sat 8:30 a.m. - 12:30 p.m.)

3.4. The selection of Winners will be done through the use of an anonymous random key generator operated under the direct supervision of an official representative of the Malta Gaming Authority (MGA).

3.5. During the Draw, an additional **one-hundred (100) names** will be drawn at random (the "Reserves"). The Reserves shall be ranked according to their positioning in the Draw. In the event that a Winner does not meet any of the requirements in the validation process, LIDL shall inform the next person on the list of Reserves that they are in the chance of winning the Prize and such person shall be required to accept and abide by the same terms and validation process as any other Winner. For the avoidance of doubt, Reserves shall be called upon in the order of their ranking, and a Reserve shall be allocated a prize of the same tier as that of the Winner whom that Reserve replaces. No person shall receive more than one (1) prize.

3.6. Following the validation process, the confirmed Winners will be advised directly via email of their success and respective Prize. At this stage, the Winners will also be asked their consent, through a special Consent Form, to have their details as Winners published. Details of winners can be in either full or initials, as instructed by the winner in their respective signed Consent Form. The consent does not influence the status of the winner or their prize.

3.7. Should the individual Winner consent so, their respective details will be published on LIDL Malta's website and on LIDL Malta's social media pages.

4. The Prizes

4.1. All Vouchers, including the First, Second, Third and Fourth will be delivered to the respective Winners by email by no later than three (3) months from the Prize Draw date. The aforementioned delivery

period may be extended by LIDL in its sole discretion if delivery must be extended for reasons beyond LIDL's control.

4.2. No Voucher can be exchanged for cash. Where the total bill of a purchase is less than the remaining value of a LIDL Digital Voucher, no change shall be given in cash, but the remaining balance shall stay available on the Voucher for further purchases until its expiry in accordance with clause 4.10 below. Any balance on a Travel Voucher shall be dealt with in accordance with clause 4.9.1 below.

4.3. The Vouchers are non-exchangeable, non-refundable and cannot be resold.

4.4. The Vouchers cannot be redeemed for an alternative prize.

4.5. LIDL will not replace any lost, damaged, mutilated or stolen Digital Vouchers. LIDL reserves the right not to honour any Digital Voucher which may be so damaged or mutilated. All taxes, costs, liabilities and unspecified expenses associated with the usage of the Vouchers are the sole responsibility of the Winner.

4.6. LIDL shall not be liable in the event that a Prize has been lost, damaged or stolen following collection of the Prize by the Winner. LIDL reserves the right not to honour any Voucher which may be so damaged or mutilated.

4.7. Should any Winner/s and all the Reserves fail to be positively validated, LIDL shall donate the Prize/s to the Puttinu Cares Children's Cancer Support Group, Rainbow Ward Paediatric Adolescent Ward, Sir Anthony Mamo Oncology Centre level -1, Msida or any other charity which LIDL may determine at its sole discretion.

4.8. No responsibility will be taken by LIDL if a Winner, for any cause that is not attributable to LIDL or its suppliers, is not able to use a Prize for any reason howsoever arising.

4.9. The First Prize **Travel Vouchers** must be redeemed by the named Winner, by booking directly with Planit Travel Services Ltd. (the "Travel Agent"), no later than twelve (12) months from the date stipulated on the Travel Voucher.

4.9.1. Each Winner can opt to choose whether to use the Travel Voucher value to cover one or multiple travel events. Any balance on the value will be kept on account by the Travel Agent and shall remain available to the Winner against further bookings made before the expiry date, but shall not in any circumstance be paid out in cash. Where the value of the arrangements booked exceeds the value of the Travel Voucher, the difference shall be payable by the Winner.

4.9.2. The Travel Vouchers are named, non-transferable vouchers and any instruction or request to the Travel Agent will need to be effected by the named person.

4.9.3. The winner may be asked to verify their identity by presenting a valid identity document.

4.9.4. All taxes, costs, liabilities and unspecified expenses associated with the Travel Voucher and with the travel arrangements booked with it, including but not limited to the taking out of travel insurance, visa and travel documentation costs, tourist or city taxes and baggage charges, are the sole responsibility of the Winner, and LIDL shall not under any circumstance be required to

cover the costs of any expenses whatsoever incurred by the Winner upon receipt, and use, of the Travel Voucher.

4.9.5. In the event that the Travel Agent is for any reason unable to honour the Travel Voucher, LIDL shall procure the provision to the Winner of a substitute prize of equal or greater value, up to a value of five-thousand Euro (€5,000). Such substitute prize may take the form of LIDL Digital Vouchers of equal or greater value.

4.10. All the Second, Third and Fourth prize **LIDL Digital Vouchers** must be redeemed by the Winner no later than one (1) year from the activation date stipulated on the respective email with the Voucher that the Winner will receive.

4.10.1. All LIDL Digital Vouchers can be used in all LIDL outlets in either Malta or Gozo.

4.10.2. Each LIDL Digital Voucher entitles the holder to items equivalent to the total value of the prize won. It can be used exclusively for purchases at all Lidl stores in Malta and Gozo, and in one single or multiple transactions until its value is fully exhausted. All items can be purchased with the exception of Gift Cards. For any expenses exceeding the value of the shopping voucher, the difference due shall be borne by the winner. Further information, such as checking the remaining balance, will be shared in the email sending the voucher.

4.10.3. Upon expiry, the LIDL Digital Voucher automatically becomes unusable, does not entitle the holder to a refund of the remaining credit, not even partially, and is not convertible into cash.

4.10.4. Neither LIDL nor any of its associated companies or suppliers will in any way replace or renew expired LIDL Digital Vouchers.

4.10.5. The LIDL Digital Vouchers are valid only if complete, intact, and original.

4.10.6. If unused, they do not entitle the holder to any cash equivalent.

5. Data Protection – Privacy policy

5.1. LIDL Malta Limited, with registered office in Vassallo Business Park, Burmarrad Road, Naxxar NXR 6345, Malta (hereinafter "**LIDL**"), as the Data Controller, informs the customer under articles 13 and 14 of the Regulation (EU) 2016/679 ("**GDPR**") and the Data Protection Act (Cap. 586 of the Laws of Malta), that the following personal data provided upon registration to the LIDL Plus loyalty program - namely, first name, surname, date of birth, mobile phone number, email and LIDL Plus client ID - as well as the purchase data described in clause 1.5 above (namely the description of the items, the unit price and the number of units purchased), which is processed solely to identify the Promotional Products purchased and to calculate the chances to win , the chances to win and tickets generated, and the date and time of participation and, only in the event that the customer wins, a copy of the customer's identity document, a signed declaration form stating that the winner is not employed by Lidl and that they had attained the age of 18 before they entered the Lottery is subject to and will be processed in order to allow for the customer's participation in the Lottery as well as to comply with legal obligations pursuant to Article 6, paragraph 1, letters b) and c) GDPR. The submission of the customer's personal data is necessary in order to allow participation in the Lottery. The customer's

personal data may also be processed should this be necessary when exercising and/or defending LIDL's or a third party's legitimate interest pursuant to Article 6, paragraph 1, letter f) GDPR. In compliance with the limits and conditions laid down by the GDPR and the Data Protection Act, the customer's personal data will be processed electronically and in paper form within the LIDL offices and by collaborators specifically appointed to process personal data. Moreover, the customer's personal data will be shared with our intra-group companies and affiliates (including LIDL Italia S.r.l a socio unico with registered office at Via Augusto Ruffo 36, 37040 Arcole (VR), Italy and LIDL Stiftung & Co. KG with registered office at Stiftsbergstraße 1, 74172 Neckarsulm, Germany), our agents and third parties that provide services to us (including J.P. Advertising Limited, with registered office at JPA, Msida Valley Road, Msida MSD 9020, Malta, engaged as a Data Processor to administer the Lottery), as well as independent Data Controllers (including Planit Travel Services Limited, with registered office at 187, Nazju Ellul Street, Gzira GZR 1629, Malta, to whom Winners' data will be disclosed solely to enable the booking and redemption of the first prize Travel Vouchers) and third parties to whom disclosure may be required for the customer's participation in the Lottery, all located within the European Union (EU) or the European Economic Area (EEA), including Ireland and the Netherlands where the server hosting the customer's personal data is located. The customer's personal data shall be held throughout the duration of the Lottery, and in any event, until no later than **30th April 2028**, with the exception of the customer's identity document (ID Card, Passport or Driver's Licence), which may be requested to verify the customer's status and will be deleted immediately after the confirmation of the data, without any copy being retained. Subject to the winner's prior express consent (Article 6, paragraph 1, letter a) GDPR), Lidl reserves the right to publish their full name (or initials only). This information may be published on the website www.lidl.com.mt within the section dedicated to the Lottery, as well as on Lidl Malta's official Facebook and Instagram pages. This consent can be revoked at any time with future effect without affecting the lawfulness of the processing carried out up to the point of revocation. According to Articles 12-23 of the GDPR, the customer, as the data subject, has the right to receive, free of charge and upon request, the disclosure of information regarding the personal data being processed by LIDL. Furthermore, where the legal requirements are met, the customer has the right to access personal data processed about the customer (art. 15 GDPR), to rectification of information (art. 16 of GDPR), to erasure (art. 17 GDPR) and to restriction of processing (art. 18 GDPR) of the customer's personal data, to receive the personal data concerning the customer, which the customer has provided to LIDL, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller without hindrance from LIDL (art. 20 GDPR), to object to certain data being processed by LIDL (art. 21 GDPR) as well as the right to lodge a complaint with the supervisory authority. To exercise the aforementioned rights, the data subject may contact Lidl at the e-mail address privacymt@lidl.com.mt. Furthermore, the Data Protection Officer of Lidl may be contacted at the e-mail address dpo@lidl.it. For more information on our data processing

activities, please visit our Privacy Policy relating to the Lottery at https://www.lidl.com.mt/c/christmas-lottery-privacypolicy

5.2. By accepting these Terms and Conditions, the customer hereby agrees and acknowledges that he/she has been provided with LIDL's privacy policy.

5.3. By accepting these Terms and Conditions, the customer also hereby declares that they have attained the age of 18, and that they are not employed or affiliated with LIDL.

6. Termination and Exclusion of Participants

6.1. Owing to exceptional circumstances outside its reasonable control and only where circumstances make this unavoidable, LIDL reserves the right to cancel or amend the Prize Draw or these Terms and Conditions at any stage but will always endeavour to minimize the effect on participants in order to avoid undue disappointment. Should these Terms and Conditions be amended at any time, the customer will be notified and will be prompted to read, understand and accept the same or to opt out of the Lidl Christmas 2026 Lottery.

6.2. LIDL assumes no responsibility for and will disqualify entries that are: stolen, late, lost, illegible, incomplete, invalid, unintelligible, damaged, destroyed, delayed, misdirected, not received, or that have incorrect or inaccurate entry information, whether caused by any of the equipment or programming associated with or utilized in the Prize Draw, or by any human, mechanical or electronic error which may occur in the processing of the entries in the Prize Draw. Proof of sending will not be accepted as proof of receipt, and no correspondence will be entered into.

6.3. LIDL assumes no responsibility for any typographical or other error in the printing of these Terms and Conditions, administration of the Prize Draw, errors in processing entries, identifying the Winner, in the announcement of the Prizes and Winner, and the delivery of the Prizes, any problems or technical malfunction of any telephone network or lines, mobile phone, App system, computer systems, online systems, servers or providers, computer equipment, software, failure of any e-mail or players on account of technical problems or traffic congestion on the Internet or on any website, or any combination thereof, including, without limitation, any injury or damage to the participant's mobile phone or other portable electronic device related to or resulting from participation or downloading any materials in the Prize Draw.

6.4. Use of any device to automate or subvert entry is prohibited and any entries received by such means will be void. No software-generated, robotic, programmed, script, macro or other automated entries are permitted and any entries received by such means will be void.

6.5. LIDL reserves the right in its sole discretion to verify the Winner and disqualify any person it suspects or finds: (i) to have tampered with the entry process or the operation of the Prize Draw; (ii) to have provided inaccurate information upon entering the Prize Draw or on filling in the Declaration Form following the draw; (iii) to be acting in violation of these Terms and Conditions; or (iv) to have gained unfair advantage in participating in the promotion or won using fraudulent means. Any violation of

these Terms and Conditions by a Winner will result in such individual's disqualification as a winner of the Prize Draw and all privileges as a Winner will be immediately terminated.

7. Limitation of Liability

7.1. LIDL does not guarantee continuous uninterrupted or secure access to the App. Numerous factors outside the control of the LIDL may interfere with the operation of the App for which LIDL accepts no responsibility, including but not limited to, any difficulties in delayed or corrupted data.

7.2. LIDL rejects any claims and responsibility of any possible event that may be caused by limitations to access to the internet, malfunction of the App, connectivity, software, compatibility, hardware, mobile or desktop that should be experienced by any customer during their registration.

7.3. To the maximum extent permitted by applicable law, LIDL rejects any responsibility for any incorrectness of the detail provided by the customer on registration.

7.4. Except in cases of fraud and/or gross negligence, LIDL, its employees, directors and affiliates, shall not be held liable in any way, for any claims, losses, damages, rights and actions of any kind arising out of or relating to the Prize and Prize Draw, whether direct or indirect, including but not limited to claims for damage caused to the participants, Winners, or any other third party. Furthermore, the participants and Winners hold and continue to hold LIDL, its employees, directors and affiliates, free and harmless against all and any claims, losses, damages, rights and actions of any kind made by third parties as permitted under applicable law, in respect of the Prizes, including use of the Prizes, this Prize Draw and this Lottery. LIDL is not liable for any damage suffered by any participants and Winners due to said participants' and Winners' non-observance with these Terms and Conditions.

7.5. Each participant shall be responsible to ensure that any person whose personal data they may have provided in their participation of the Prize Draw have been made aware of the fact that their personal data has been provided to LIDL for the purpose of the Prize Draw. The participant providing such personal data shall ensure that the individual has accepted these Terms and Conditions and has been provided with the Privacy Policy. The participant hereby undertakes to hold LIDL indemnified and harmless of any damages, costs or liability which may result from any claim or litigation which may result from the participant's failure to inform that individual that his or her personal data have been included as part of the participant's participation in the Prize Draw.

7.6. To the fullest extent possible in law, LIDL does not accept liability for any losses or claims whatsoever arising out of participation in the Prize Draw and the acceptance of any Prize.

7.7. Participants are responsible for all costs and expenses relating to participation in the Prize Draw, including but not limited to the participant's accessing the internet.

7.8. LIDL reserves the right to investigate and reject claims it believes could be of a fraudulent nature. Should the investigation conducted by the LIDL specially appointed team positively affirm that a claim be upheld as fraudulent, LIDL reserves the right to pursue damages against individuals and/or entities in connection with such claims.

7.9. In an Event of Force Majeure, LIDL shall not be liable for any failure to comply with its obligations and in such an event, LIDL shall not be obligated to provide an alternative or a substitution prize to the Winner where the Winner does not receive any or all components of the Prize as a result of such. For the purpose of these Terms and Conditions, an "Event of Force Majeure", shall have the following meaning; all circumstances beyond the reasonable control of either LIDL or the Winner concerned, including acts of God, earthquake, flood, storm, lightning, fire, explosion, war, terrorism, riot, civil disturbance, sabotage, strike, lockout, slowdown, labour disturbances, accident, epidemic, pandemic, difficulties to obtain required raw materials or labour, lack of or failing transportation, breakdown of plant or essential machinery, emergency repair or maintenance, breakdown of public utilities, changes of law, statutes, regulations or any other legislative measures, acts of governments, supranational organizations or other administrative or public agencies, orders or decrees of any court, acts of third parties, delay in delivery or defects in goods or materials or any other circumstances amounting to force majeure. For the avoidance of doubt, the failure, insolvency or cessation of business of a third party supplier engaged by LIDL for the provision of a Prize shall not of itself constitute an Event of Force Majeure, and LIDL's obligation to procure a substitute prize of equal or greater value in respect of the Travel Vouchers under clause 4.9.5 above shall continue to apply in such circumstances.

8. General

8.1. LIDL reserves the right to amend these Terms and Conditions in the circumstances, and subject to the notification requirements, set out in clause 6.1 above. The latest version of the Terms and Conditions would always be available at https://www.lidl.com.mt/christmas-lottery-TC and such Terms and Conditions shall supersede any previous version. It is the customer's responsibility to ensure that the customer is conversant with any changes to the Terms and Conditions. Should these Terms and Conditions be amended at any time, the customer will be notified and will be prompted to read, understand and accept the same or to opt out of the Lidl Christmas 2026 Lottery. Should individual clauses of the entry terms and conditions be or become invalid, the validity of the remaining entry Terms and Conditions shall remain unaffected.

8.2. These Terms and Conditions shall be governed by and construed in accordance with the laws in force in Malta from time to time and the courts of Malta shall have exclusive jurisdiction for the resolution of all disputes as to any matter arising out of or in connection with these Terms and Conditions.

8.3. We would strongly advise that, in the event of a dispute, the customer first lodge a complaint with our customer service centre in order to resolve or clarify the matter. Customer service is available on:

- 80062777, from Monday to Friday, from 8.30am to 7.00pm; Saturday from 8.30am to 12.30pm. It's available only in English from Malta on some service providers;

- the contact form on this link:

  https://customer-service.LIDL.com.mt/SelfServiceMT/s/contactsupport ; and e-mail to info@LIDL.com.mt

8.4. Where a complaint is lodged with LIDL in accordance with clause 8.3 above, LIDL shall inquire into the complaint immediately and shall inform the complainant of the outcome of that inquiry within ten (10) days of receipt of the complaint. Should LIDL require further time in which to conclude its inquiry, it shall notify the complainant within that period of ten (10) days, stating the reasons for which the further time is required, and shall inform the complainant of the outcome within a further period of ten (10) days.

8.5. Should you have any reason to complain about, any decision taken relating to the validity of your participation, you can reach out to The Complaints and Conciliation Directorate established under the Fourth Schedule of the Malta Competition and Consumer Affairs Act (Cap. 510). In addition, under Subsidiary Legislation 583.08 Gaming Player Protection Regulations, you also may lodge any complaints with the Authority's Player Support Unit if you have reason to believe that any aspect of the gaming service is unlawful, or conducted in a manner which is not safe, fair or transparent.

8.6. If any provision of these Terms and Conditions is or becomes illegal, invalid or unenforceable in any jurisdiction, that shall not affect the legality, validity or enforceability in that jurisdiction of any other provision of these Terms and Conditions, or the legality, validity or enforceability in any other jurisdiction of that or any other provision of these Terms and Conditions.