

LIDL MAX & MILA LOTTERY 2026

TERMS AND CONDITIONS

These Terms and Conditions (the “**Terms and Conditions**”) govern the participation in the 2026 edition of the LIDL Max & Mila Lottery 2026 (the “**Lottery**”) run by LIDL Malta Limited (“**LIDL**”, “**We**”, “**Us**” and “**Our**”), having company registration number C36317 and registered office at Vassallo Business Park, Burmarrad Road, Naxxar NXR 6345, Malta. The Lottery shall consist of one (1) draw (the “**Draw**”) consisting of two-hundred and fifty-three (253) winners as further described in clause 3, or interchangeably referred to as the “**Prize Draw**” within these Terms and Conditions.

1. Participation

- 1.1. To be eligible to participate, the customer needs to be resident in Malta and have registered as a LIDL Plus Malta customer. This is a loyalty programme available within a free to download and use customer smartphone app available on the respective iOS, Android and Huawei App Stores (the “App”). For more information on LIDL Plus please refer to <https://www.LIDL.com.mt/c/what-is-LIDL-plus/s10017180>. In addition, as per clause 1.7 below, the customer needs to be 18 years old or over at the time of their participation in the Lottery, and cannot be an employee or affiliate of LIDL. It is clarified that LIDL assumes no responsibility for any access problem, impediment, disfunction or difficulty regarding the app arising from the configuration of the user's device such as software or hardware, transmission and connection, internet connection, accessibility and mobile and landline telephone network, any incompatibility due to operating software release updates that may prevent a user from participating in the operation.
- 1.2. Should the participating customer choose to terminate their LIDL Plus Malta membership over the period indicated in clause 2 below, the respective participation will automatically be revoked and considered to have never taken place.
- 1.3. Should the participating customer opt to remove their contact details from their LIDL Plus membership account over the period indicated in clause 2 below, this will also be grounds for automatic disqualification and the participation will be considered to have never taken place.

- 1.4. As from the 1st October 2026 and for the duration of the period as indicated in clause 2 below, all LIDL Plus Malta customers will be able to complete the Pet Profile within the "Max & Mila's World" section of the App, where they will be required to provide their pet's details (name, whether dog or cat, size, and birthday); upon completion of this, they will be able to participate in the Lottery, after reading and accepting the Terms and Conditions. It will be possible to access within the "Max & Mila's World" section of the App through various entry points, such as a Pet icon or a banner on the home page. Before accessing the form and submitting their data, users will be required to agree to the registration of their pet's details in accordance with the aforementioned T&C.
- 1.4.1. Should the customer not agree to register the pet's data they can simply ignore the banner.
- 1.4.2. The pet details supplied, namely whether the pet is a dog or a cat, will be processed for the purposes of administering the Lottery as set out in clause 5.1 below.
- 1.4.3. The remaining pet details, namely the pet's name, size and date of birth, will be added to the customer's LIDL Plus account, allowing LIDL to provide the customer with personalised discounts and recommendations in accordance with Article 6(1)(b) GDPR set out in the LIDL Plus Privacy Policy. These details do not form part of the database used for the Prize Draw.
- 1.4.4. Should the customer agree to register the pet's data, entering in the registration form, and then agree to the Terms and Conditions, the customer will select to proceed with the participation in the Lottery through the appropriately labelled on-screen button 'PARTICIPATE', at which point the backend of the app will instantly and automatically register the customer as a participant without requiring any additional request for acceptance of Lottery Terms and Conditions.
- 1.5. No purchase will be required to participate in the Lottery
- 1.6. During the Period of the Lottery as defined in clause 2 below, each single LIDL Plus user has only one (1) chance to participate in the Lottery, even if they register more than one Pet Profile.
- 1.7. **As according to the Laws of Malta, all entrants must be aged 18 years or over on the day they enter the Lottery. Customers will only be able to receive a Prize on LIDL's receipt of the Declaration Form, described further in clause 3.2.12 below, stating that the customer was over 18 when they entered the Lottery and not an employee/affiliate of LIDL. LIDL Malta reserves the right to void any transactions with minors or defaulters and to confiscate all winnings, if any, in order to return the minor to the state the minor was in prior to playing as well as to disqualify any such entrant and to withhold any Prize. Proof of age, in the form of a valid ID Card, Passport or Driver's Licence, may be required before delivery of the Prizes.**
- 1.8. No commercial entities, buying groups, or organisations are allowed to participate in the Lottery. LIDL employees, directors, affiliates, delegates, lawyers and representatives of LIDL, the agencies involved and their employees are also excluded from participating in the Lottery. LIDL reserves the right to carry out any checks to ensure that all entrants are abiding by this condition.
- 1.9. All entries into the Lottery must be made directly by the individual entering the Lottery. Syndicated entries or those made using methods such as a computer macro, a script or the use of automated

devices or processes are not allowed, and all such entries will be disqualified, and any Prize awarded will be withdrawn. Entries will not be accepted via agents, third parties or in bulk.

2. Opening and Closing Dates and Time

- 2.1. The Lottery Period shall run from Thursday 1st October 2026 at 10AM until Thursday 15th October 2026 at 10AM.
- 2.2. The prize draw shall be held on the following dates or at such later dates which LIDL may decide in its sole discretion:

PERIOD FROM	PERIOD TO	MGA PERMIT	DRAW DATE	WINNERS
Thursday, 1st October 2026	Thursday, 15th October 2026	n/a	Thursday 22nd October, 2026	253

3. The Prize Draw

- 3.1. There shall be a total of two hundred and fifty-three (253) winners (each a **"Winner"**).
- 3.2. The following are the prizes that will be awarded by LIDL following the Prize Draw:
- 3.2.1. The first 3 names drawn shall each receive a Planit Travel Voucher of the total value of one-thousand and seven-hundred euro (€1,700) incl. VAT. Each voucher is redeemable against flight, sea and land arrangements, as well as pet travel if applicable. Instructions as how to redeem the vouchers will be included within the voucher themselves. Planit Travel Services Ltd. is a corporate travel management company established in Malta in 1996 and set up at 187, Nazju Ellul Street, Gzira, GZR1629, Malta.
- 3.2.2. For the second prizes the next 50 names shall each receive fifty euro (€50) incl. VAT in LIDL Vouchers. *The Vouchers set out in this clause 3.2.2 shall consist of 2 Vouchers of twenty-five Euro (€25).*
- 3.2.3. For the third prizes the subsequent 200 names drawn shall each receive one (1) LIDL Plus free coupon on their LIDL Plus App valid for the redemption of **5 boxes of Max's World Gourmet paté special days for dog (art. no. 1016636) of a total value of €27.45** if they selected "Dog" in the registration form or 5 boxes of Mila's World Gourmet paté special days for cat (art. no. 1017619) of a total value of €27.45 if they selected "Cat". As further described in clauses 3.2.8 to 3.2.11 below.
- 3.2.4. The aggregate value of the prizes is thirteen thousand and ninety Euro (€13,090).

- 3.2.5. Second prize Vouchers will be delivered to the respective winners by courier services directly to the address as indicated by the winner. Should the winner not be available on the date of delivery, the courier will reach out over the telephone number provided, and co-ordinate a place and time to meet the winner's needs.
- 3.2.6. Each LIDL Voucher is to be used against one (1) shopping event which total, without prejudice to Clause 4.1.3.3, must equal to a minimum of twenty-five Euro (€25) in value. LIDL Vouchers can be used exclusively at any LIDL store in Malta and Gozo, and may be used to purchase all items in store with the sole exception of greeting and gift cards and prepaid cards (e.g. mobile top-ups).
- 3.2.7. All LIDL Vouchers shall be in line with provisions of Part 9 of the Fourteenth Schedule to the Maltese VAT Act. On the basis that the Vouchers qualify as multi-purpose Vouchers (provided that the Vouchers can be redeemed to buy goods subject to different VAT rates 0%/5%/18% and at the point of issuance of the Voucher one cannot determine which VAT rate will be due), the following VAT treatment as contemplated in the VAT Act should be applied: The issuance/transfer of the multi-purpose Voucher shall not be subject to VAT; and The redemption of the multi-purpose Voucher accepted as consideration shall be subject to normal VAT rules depending on the applicable VAT Rate/VAT exemption.
- 3.2.8. The third prize LIDL Plus free coupon will be sent directly to the app and will be available in the user's Coupon section. The coupon will be made available in the App no later than three (3) months from the date on which the Winner is validated, and will be valid for sixty (60) days from the date on which it appears in the App and, to be used, it must be activated before scanning at the checkout.
- 3.2.9. If the LIDL Plus coupon is not used within the indicated validity period, it will be deleted from the app.
- 3.2.10. To use the LIDL Plus coupon, the winner must independently collect all the free products indicated in the coupon (5 boxes), verifying the correspondence of the item code as indicated on the price description tag. The coupon will apply only and exclusively to the correct product and with the coupon correctly activated. Subsequently, the user must go to the checkout with the product, hand it to the cashier, and scan the app at the checkout.
- 3.2.11. The LIDL Plus coupon must be redeemed in a single transaction. The winner must ensure they pick up all the 5 items covered by the coupon. After scanning at the checkout, the coupon will expire, and any items not scanned cannot be claimed later. Should any of the products covered by the coupon be unavailable in store at the time the Winner seeks to redeem it, the Winner may contact LIDL customer service using the details set out in clause 8.3 below, and LIDL shall make alternative arrangements to enable the Winner to obtain the Prize or an item of equivalent value.

3.2.12. Each name drawn shall be contacted on the email associated with the LIDL Plus Account by JP Advertising, an affiliate of LIDL Malta, within 3 working days from the Prize Draw. Each Winner shall be required to fill in a declaration form through which they will be solemnly declaring to be over the age of eighteen [18] and that they were 18 or over at the time of entering the Lottery and legally consented to play in games of chance, and not a current employee or associate of LIDL as described in clause 1.7 above. Furthermore, participants may be required to send an image of their ID Card, Passport or Driver's Licence (in such a case, once the details are confirmed, the digital image thereof will immediately be deleted from all servers). If the winner does not send the required form within three working days, a Reserve (as defined in clause 3.3 below) will be contacted. Any entry made by a person who had not attained the age of eighteen (18) at the time of entry shall be void, and LIDL reserves the right to disqualify any such entrant and to withhold any Prize. LIDL reserves the right to void any transactions with minors and to confiscate all winnings, if any, in order to return the minor to the state the minor was in prior to playing.

For any information on prize validation, please contact customer service through the page <https://customer-service.lidl.com.mt/SelfServiceMT/s/contactsupport> or by calling 800 62 777 (Mon - Fri 8:30 a.m. - 7 p.m. Sat 8:30 a.m. - 12:30 p.m.). For the second prizes, each winner will additionally be asked to confirm the address at which the LIDL vouchers are to be delivered as detailed in clause 3.2.5 above.

3.2.13. LIDL reserves the possibility to request the winners to show an ID document when the LIDL voucher is being presented at the cashier to match the identity of the client with that of the named winner on the voucher.

3.2.14. The selection of Winners will be done through the use of an anonymous random key generator operated under the direct supervision of an official representative of the Malta Gaming Authority (MGA).

3.3. During the Draw, an additional one hundred (100) names will be drawn at random (the "Reserves"). The Reserves shall be ranked according to their positioning in the Draw. In the event that a Winner does not meet any of the requirements in the validation process, LIDL shall inform the next person on the list of Reserves that they are in the chance of winning the Prize and such person shall be required to accept and abide by the same terms and validation process as any other Winner. For the avoidance of doubt, Reserves shall be called upon in the order of their ranking, and a Reserve shall be allocated a prize of the same tier as that of the Winner whom that Reserve replaces, such that a Reserve replacing a first prize Winner shall receive the first prize, a Reserve replacing a second prize Winner shall receive the second prize, and a Reserve replacing a third prize Winner shall receive the third prize. No person shall receive more than one (1) prize.

3.4. Following the validation process, the confirmed Winners will be advised directly via email of their success and respective Prize. At this stage, the Winners will also be asked their consent, through a

special Consent Form, to have their details as Winners published. Details of winners can be in either full or initials, as instructed by the winner in their respective signed Consent Form. The consent does not influence the status of the winner or their prize.

- 3.5. Should the individual Winner consent so, their respective details will be published on LIDL Malta's website and their own social media pages.

4. The Prizes

4.1. The following will apply to the delivery of the LIDL Vouchers:

- 4.1.1. The LIDL Vouchers will be delivered to the respective Winners no later than three (3) months from the Prize Draw date. The aforementioned delivery period may be extended by LIDL in its sole discretion if delivery must be extended for reasons beyond LIDL's control.
- 4.1.2. The LIDL Vouchers of the second prize must be redeemed by the Winner no later than six (6) months from the date stipulated on the respective Voucher/s.
- 4.1.3. The LIDL Vouchers can only be used in LIDL outlets in either Malta or Gozo. Other specific terms of usage apply:
 - 4.1.3.1. Each voucher entitles the holder to twenty-five Euro (€25) worth of items exclusively redeemable at any one of the LIDL stores throughout Malta & Gozo.
 - 4.1.3.2. These are named vouchers and can only be used upon verification and presentation of an ID Card or equivalent Official Document as recognised by LIDL in its sole discretion. LIDL reserves the right not to honour Vouchers bearing the names of persons different to those on their identity cards as presented to the cashier as well as not to honour any voucher issued in the name of a minor.
 - 4.1.3.3. These vouchers cannot be exchanged for cash and the holder forfeits their right to claim any change, should and if the total bill of the purchase be any lesser than the amount stipulated on the voucher itself.
 - 4.1.3.4. These vouchers are each redeemable against one, single purchase and is valid only within the period stipulated in clause 4.1.2 above.
- 4.1.4. The named Vouchers are non-transferable, non-exchangeable, non-refundable and cannot be resold.
- 4.1.5. The Vouchers cannot be redeemed for an alternative prize.
- 4.1.6. LIDL will not replace any lost, damaged, mutilated or stolen Vouchers. LIDL reserves the right not to honour any voucher which may be so damaged or mutilated. All taxes, costs, liabilities and unspecified expenses associated with the usage of the Vouchers are the sole responsibility of the Winner.

4.2. With respect to the first prize, being the Planit Travel Voucher described in clause 3.2.1 above (the "Travel Voucher"), the following shall apply:

- 4.2.1. The Travel Voucher is issued by Planit Travel Services Ltd. and will be delivered to the respective Winner by courier services directly to the email address indicated by the Winner during the validation process, no later than three (3) months from the Prize Draw date.
- 4.2.2. The Travel Voucher must be redeemed by the named Winner, by booking directly with Planit Travel Services Ltd., no later than twelve (12) months from the date stipulated on the Travel Voucher. Instructions as to how the Travel Voucher is to be redeemed, together with the contact details of Planit Travel Services Ltd., will be set out on the Travel Voucher itself.

- 4.2.3. The Travel Voucher is redeemable against flight, sea and land arrangements, as well as pet travel where applicable. The Travel Voucher cannot be exchanged for cash. Where the value of the arrangements booked is less than the value of the Travel Voucher, the balance shall remain available to the Winner against further bookings made before the expiry date, but shall not in any circumstance be paid out in cash. Where the value of the arrangements booked exceeds the value of the Travel Voucher, the difference shall be payable by the Winner.
- 4.2.4. All taxes, costs, liabilities and unspecified expenses associated with the Travel Voucher and with the travel arrangements booked with it, including but not limited to the taking out of travel insurance, visa and travel documentation costs, tourist or city taxes, baggage charges, and any costs of pet documentation, vaccination or veterinary certification required for pet travel, are the sole responsibility of the Winner, and LIDL shall not under any circumstance be required to cover the costs of any expenses whatsoever incurred by the Winner upon receipt, and use, of the Travel Voucher.
- 4.2.5. The Travel Voucher is non-transferable, non-exchangeable and non-refundable. The Winner shall not be entitled to receive a cash equivalent, nor to re-sell the Travel Voucher to LIDL or to any of its affiliates, partners or associated companies. The Travel Voucher is a named voucher and may only be redeemed by the named Winner upon verification and presentation of an ID Card or equivalent official document as recognised by LIDL and by Planit Travel Services Ltd.
- 4.2.6. LIDL reserves the right at its sole discretion to alter the specifications of the first prize at any time, provided that any substituted prize shall be of equal or greater value to the Travel Voucher, up to a value of one-thousand and seven-hundred Euro (€1,700). Any such substituted prize may take the form of LIDL Vouchers of equal or greater value.
- 4.2.7. LIDL will not replace any lost, damaged, mutilated or stolen Travel Voucher, and reserves the right not to honour any Travel Voucher which may be so damaged or mutilated.
- 4.2.8. In the event that Planit Travel Services Ltd. is for any reason unable to honour the Travel Voucher, LIDL shall procure the provision to the Winner of a substitute prize of equal or greater value, up to a value of one-thousand and seven-hundred Euro (€1,700). Such substitute prize may take the form of LIDL Vouchers of equal or greater value.
- 4.3. LIDL shall not be liable in the event that a Prize has been lost, damaged or stolen following collection of the Prize by the Winner. LIDL reserves the right not to honour any Voucher which may be so damaged or mutilated.
- 4.4. Should any Winner/s and all the Reserves fail to be positively validated, LIDL shall donate the Prize/s to the Puttinu Cares Children's Cancer Support Group, Rainbow Ward Paediatric Adolescent Ward, Sir Anthony Mamo Oncology Centre level -1, Msida or any other charity which LIDL may determine at its sole discretion.
- 4.5. No responsibility will be taken by LIDL if a Winner, for any cause that is not attributable to Lidl or its suppliers, is not able to use a Prize for any reason howsoever arising.

5. Data Protection – Privacy policy

5.1. LIDL Malta Limited, with registered office in Vassallo Business Park, Burmarrad Road, Naxxar NXR 6345, Malta (hereinafter "**LIDL**"), as the Data Controller, informs the customer under article 13 of the Regulation (EU) 2016/679 ("**GDPR**") and the Data Protection Act (Cap. 586 of the Laws of Malta), that the following personal data provided upon registration to the LIDL Plus loyalty program - namely, first name, surname, date of birth, mobile phone number, email and postal address, and LIDL Plus client ID - as well as the date and time of participation, the type of pet (dog or cat) provided through the registration form, this being the only pet detail used for the administration of the Lottery and for the allocation of the diversified prizes and, only in the event that the customer wins, a copy of the customer's identity document, a signed declaration form stating that the winner is not employed by LIDL and that they had attained the age of 18 before they entered the Lottery is subject to and will be processed in order to allow for the customer's participation in the Lottery (including the correct assignment of the diversified prizes) as well as to comply with legal obligations pursuant to Article 6, paragraph 1, letters b) and c) GDPR. The submission of the customer's personal data is necessary in order to allow the participation in the Lottery. The customer's personal data may also be processed should this be necessary when exercising and/or defending LIDL's or a third party's legitimate interest pursuant to Article 6, paragraph 1, letter f) GDPR. In compliance with the limits and conditions laid down by the GDPR and the Data Protection Act, the customer's personal data will be processed electronically and in paper form within the LIDL offices and by collaborators specifically appointed to process personal data. Moreover, the customer's personal data will be shared with our intra-group companies and affiliates (including LIDL Italia S.r.l a socio unico with registered office at Via Augusto Ruffo 36, 37040 Arcole (VR), Italy and LIDL Stiftung & Co. KG with registered office at Stiftsbergstraße 1, 74172 Neckarsulm, Germany), our agents and third parties that provide services to us (including J.P. Advertising Limited with registered offices at JPA, Msida Valley Road, Msida MSD 9020, Malta, relevant courier services engaged to administer the delivery of the prize, and Planit Travel Services Ltd. with registered office at 187, Nazju Ellul Street, Gzira GZR 1629, Malta, engaged to administer the redemption of the first prize travel voucher) and third parties to whom disclosure may be required for the customer's participation in the Lottery, all located within the European Union (EU) or the European Economic Area (EEA), including Ireland and the Netherlands where the server hosting the customer's personal data is located. The customer's personal data shall be held throughout the duration of the Lottery, and in any event, until no later than 31st March 2027, with the exception of the customer's identity document (ID Card, Passport or Driver's Licence), which may be requested to verify the customer's status and will be deleted immediately after the confirmation of the data, without any copy being retained. Similarly, LIDL reserves the right to request winners to present an ID document when the Voucher is redeemed in-store at the cashier, in order to verify that the identity of the client matches that of the named winner on the Voucher, without any copy being retained. Subject

to the winner's prior express consent (Article 6, paragraph 1, letter a) GDPR), LIDL reserves the right to publish their full name (or initials only). This information may be published on the website www.lidl.com.mt within the section dedicated to the Lottery, as well as on LIDL Malta's official Facebook and Instagram pages. This consent can be revoked at any time with future effect without affecting the lawfulness of the processing carried out up to the point of revocation. According to Articles 12-23 of the GDPR, the customer, as the data subject, has the right to receive, free of charge and upon request, the disclosure of information regarding the personal data being processed by LIDL. Furthermore, where the legal requirements are met, the customer has the right to access personal data processed about the customer (art. 15 GDPR), to rectification of information (art. 16 of GDPR), to erasure (art. 17 GDPR) and to restriction of processing (art. 18 GDPR) of the customer's personal data, to receive the personal data concerning the customer, which the customer has provided to LIDL, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller without hindrance from LIDL (art. 20 GDPR), to object to certain data being processed by LIDL (art. 21 GDPR) as well as the right to lodge a complaint with the supervisory authority. To exercise the aforementioned rights, the Data Subject may contact LIDL at the e-mail address privacymt@lidl.com.mt. Furthermore, the Data Protection Officer of LIDL may be contacted at the e-mail address dpo@lidl.it. For more information on our data processing activities, please visit our Privacy Policy relating to the Lottery at <https://www.lidl.com.mt/c/max&mila-lottery-privacypolicy>

- 5.2. By accepting these Terms and Conditions, the customer hereby agrees and acknowledges that he/she has been provided with LIDL's privacy policy.
- 5.3. By accepting these Terms and Conditions, the customer also hereby declares that they have attained the age of 18, and that they are not employed or affiliated with LIDL.

6. Termination and Exclusion of Participants

- 6.1. Owing to exceptional circumstances outside its reasonable control and only where circumstances make this unavoidable, LIDL reserves the right to cancel or amend the Prize Draw or these Terms and Conditions at any stage but will always endeavour to minimize the effect on participants in order to avoid undue disappointment. Should these Terms and Conditions be amended at any time, the customer will be notified and will be prompted to read, understand and accept the same or to opt out of the LIDL Max & Mila Lottery.
- 6.2. LIDL assumes no responsibility for and will disqualify entries that are: stolen, late, lost, illegible, incomplete, invalid, unintelligible, damaged, destroyed, delayed, misdirected, not received, or that have incorrect or inaccurate entry information, whether caused by any of the equipment or programming associated with or utilized in the Prize Draw, or by any human, mechanical or electronic error which may occur in the processing of the entries in the Prize Draw. Proof of sending will not be accepted as proof of receipt, and no correspondence will be entered into.

- 6.3. LIDL assumes no responsibility for any typographical or other error in the printing of these Terms and Conditions, administration of each of the Prize Draws, errors in processing entries, identifying the Winner, in the announcement of the Prizes and Winner, and the delivery of the Prizes, any problems or technical malfunction of any telephone network or lines, mobile phone, App system, computer systems, online systems, servers or providers, computer equipment, software, failure of any e-mail or players on account of technical problems or traffic congestion on the Internet or on any website, or any combination thereof, including, without limitation, any injury or damage to the participant's mobile phone or other portable electronic device related to or resulting from participation or downloading any materials in the Prize Draw.
- 6.4. Use of any device to automate or subvert entry is prohibited and any entries received by such means will be void. No software-generated, robotic, programmed, script, macro or other automated entries are permitted and any entries received by such means will be void.
- 6.5. LIDL reserves the right in its sole discretion to verify the Winner and disqualify any person it suspects or finds: (i) to have tampered with the entry process or the operation of the Prize Draw; (ii) to have provided inaccurate information upon entering the Prize Draw or on filling in the Declaration Form following the draw; (iii) to be acting in violation of these Terms and Conditions; or (iv) to have gained unfair advantage in participating in the promotion or won using fraudulent means. Any violation of these Terms and Conditions by a Winner will result in such individual's disqualification as a winner of the Prize Draw and all privileges as a Winner will be immediately terminated.

7. Limitation of Liability

- 7.1. LIDL does not guarantee continuous uninterrupted or secure access to the App. Numerous factors outside the control of the LIDL may interfere with the operation of the App for which LIDL accepts no responsibility, including but not limited to, any difficulties in delayed or corrupted data.
- 7.2. LIDL rejects any claims and responsibility of any possible event that may be caused by limitations to access to the internet, malfunction of the App, connectivity, software, compatibility, hardware, mobile or desktop that should be experienced by any customer during their registration.
- 7.3. To the maximum extent permitted by applicable law, LIDL rejects any responsibility for any incorrectness of the detail provided by the customer on registration.
- 7.4. Except in cases of fraud and/or gross negligence, LIDL, its employees, directors and affiliates, shall not be held liable in any way, for any claims, losses, damages, rights and actions of any kind arising out of or relating to the Prize and Prize Draw, whether direct or indirect, including but not limited to claims for damage caused to the participants, Winners, or any other third party. Furthermore, the participants and Winners hold and continue to hold LIDL, its employees, directors and affiliates, free and harmless against all and any claims, losses, damages, rights and actions of any kind made by third parties as permitted under applicable law, in respect of the Prizes, including use of the Prizes, this

Prize Draw and this Lottery. LIDL is not liable for any damage suffered by any participants and Winners due to said participants' and Winners' non-observance with these Terms and Conditions.

- 7.5. Each participant shall be responsible to ensure that any person whose personal data they may have provided in their participation of the Prize Draw have been made aware of the fact that their personal data has been provided to LIDL for the purpose of the Prize Draw. The participant providing such personal data shall ensure that the individual has accepted these Terms and Conditions and has been provided with the Privacy Policy. The participant hereby undertakes to hold LIDL indemnified and harmless of any damages, costs or liability which may result from any claim or litigation which may result from the participant's failure to inform that individual that his or her personal data have been included as part of the participant's participation in the Prize Draw.
- 7.6. To the fullest extent possible in law, LIDL does not accept liability for any losses or claims whatsoever arising out of participation in the Prize Draw and the acceptance of any Prize.
- 7.7. Participants are responsible for all costs and expenses relating to participation in the Prize Draw, including but not limited to the participant's accessing the internet.
- 7.8. LIDL reserves the right to investigate and reject claims it believes could be of a fraudulent nature. Should the investigation conducted by the LIDL specially appointed team positively affirm that a claim be upheld as fraudulent, LIDL reserves the right to pursue damages against individuals and/or entities in connection with such claims.
- 7.9. In an Event of Force Majeure, LIDL shall not be liable for any failure to comply with its obligations and in such an event, LIDL shall not be obligated to provide an alternative or a substitution prize to the Winner where the Winner does not receive any or all components of the Prize as a result of such. For the purpose of these Terms and Conditions, an "Event of Force Majeure", shall have the following meaning; all circumstances beyond the reasonable control of either LIDL or the Winner concerned, including acts of God, earthquake, flood, storm, lightning, fire, explosion, war, terrorism, riot, civil disturbance, sabotage, strike, lockout, slowdown, labour disturbances, accident, epidemic, pandemic, difficulties to obtain required raw materials or labour, lack of or failing transportation, breakdown of plant or essential machinery, emergency repair or maintenance, breakdown of public utilities, changes of law, statutes, regulations or any other legislative measures, acts of governments, supranational organizations or other administrative or public agencies, orders or decrees of any court, acts of third parties, delay in delivery or defects in goods or materials or any other circumstances amounting to force majeure.

For the avoidance of doubt, the failure, insolvency or cessation of business of a third party supplier engaged by LIDL for the provision of a Prize shall not of itself constitute an Event of Force Majeure, and LIDL's obligation to procure a substitute prize of equal or greater value in respect of the Travel Voucher shall continue to apply in such circumstances.

8. General

- 8.1. LIDL reserves the right to amend these Terms and Conditions in the circumstances, and subject to the notification requirements, set out in clause 6.1 above. The latest version of the Terms and Conditions would always be available at <https://www.lidl.com.mt/max&mila-lottery-TC> and such Terms and Conditions shall supersede any previous version. It is the customer's responsibility to ensure that the customer is conversant with any changes to the Terms and Conditions. Should these Terms and Conditions be amended at any time, the customer will be notified and will be prompted to read, understand and accept the same or to opt out of the LIDL Max & Mila Lottery. Should individual clauses of the entry terms and conditions be or become invalid, the validity of the remaining entry Terms and Conditions shall remain unaffected.
- 8.2. These Terms and Conditions shall be governed by and construed in accordance with the laws in force in Malta from time to time and the courts of Malta shall have exclusive jurisdiction for the resolution of all disputes as to any matter arising out of or in connection with these Terms and Conditions.
- 8.3. We would strongly advise that, in the event of a dispute, the customer first lodge a complaint with our customer service centre in order to resolve or clarify the matter. Customer service is available on:
- 80062777, from Monday to Friday, from 8.30am to 7.00pm; Saturday from 8.30am to 12.30pm. It's available only in English from Malta on some service providers;
 - the contact form on this link:
<https://customer-service.lidl.com.mt/SelfServiceMT/s/contactsupport> ; and e-mail to info@lidl.com.mt
- 8.4. Should you have any reason to complain about, any decision taken relating to the validity of your participation, you can reach out to The Complaints and Conciliation Directorate established under the Fourth Schedule of the Malta Competition and Consumer Affairs Act (Cap. 510). In addition, under Subsidiary Legislation 583.08 Gaming Player Protection Regulations, you also may lodge any complaints with the Authority's Player Support Unit if you have reason to believe that any aspect of the gaming service is unlawful, or conducted in a manner which is not safe, fair or transparent.

If any provision of these Terms and Conditions is or becomes illegal, invalid or unenforceable in any jurisdiction, that shall not affect the legality, validity or enforceability in that jurisdiction of any other provision of these Terms and Conditions, or the legality, validity or enforceability in any other jurisdiction of that or any other provision of these Terms and Conditions.

